

Presented by:

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SERNA SOLUTIONS Counseling • Coaching • Consulting

#### Land Acknowledgement

Before we begin we would like to take a moment to acknowledge that we are meeting, living and working on the traditional and unceded lands of the indigenous people who call New Mexico home. The original peoples of New Mexico - Pueblo, Navajo, and Apache - since time immemorial, have deep connections to the land and have made significant contributions to the broader community statewide.

We honor the land itself and those who remain through the strength and resilience of generations.



### Introduction

I am a native New Mexican who has been working in behavioral health since 2001. I have experience in the following environments:

- Outpatient counseling centers
- Inpatient rehabilitation
- Methadone clinics
- Youth Drop in Centers
- Youth Crisis Centers
- Jails (juvenile and adult)



### So You Wanna Get Help? That's Awesome!

Deciding to access services for help with a mental health issue or addiction is difficult.

Unfortunately that is only one step in many miles of a journey.

It is the most important step, but still only one step.



### Considerations For Accessing Services



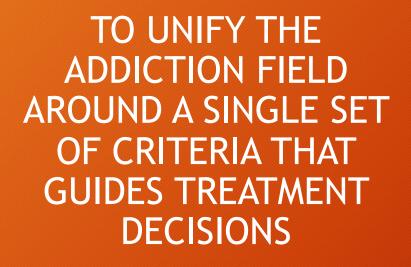
- What is it that you want help with?
  - Substance Use
  - Mental Health Challenges
  - Both?
- Where can you start?
  - Urgent Care and/or Emergency Rooms
  - Getting an Assessment at a Community Behavioral Health Center
  - Detox

### Accessing Services for Substance Use Issues

There and many different types of services for substance use. Here are some that you can try.

- Start with your doctor
- Find a therapist and discuss options
- Call your insurance company and get linked to a navigator who can help match you to the correct level of care

### Goal of the ASAM Criteria





### The ASAM Criteria...



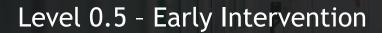
- It is a system for assessment and client placement
- It seeks to match intensity of treatment to severity of illness
- It treats clients in the *least intensive level* of service in which they can SAFELY meet their treatment goals and objectives
- It is the basis for comprehensive treatment planning
- It is method for justifying clinical decisions
- It is a method for communicating among stakeholders



#### The ASAM Levels of Care

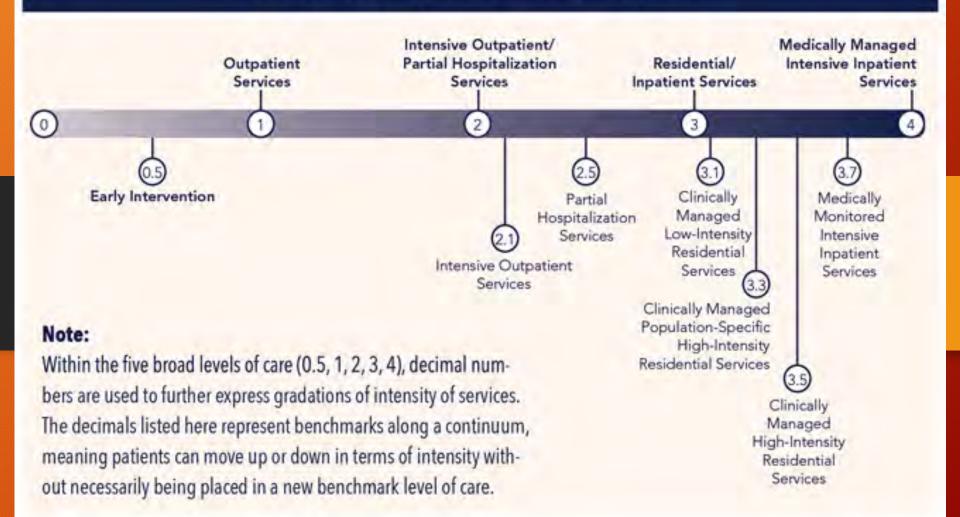


#### Levels of Care Overall Structure of Levels of Care & Service

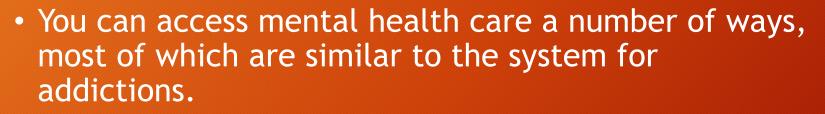


- Level 1 Outpatient
- Level 2 Intensive Outpatient/Partial Hospitalization
- Level 3 Residential/Inpatient Treatment
- Level 4 Medically Managed Intensive Inpatient Treatment

#### **REFLECTING A CONTINUUM OF CARE**



### What About Mental Health Treatment Without Substance Use?



- Access medication through a prescriber
  - GP, Psychiatrist, APRN, or Prescribing-Psychologist
- Get an assessment and recommendations from a licensed mental health provider.
- Access outpatient, IOP, residential or hospitalization services.

### Who Pays the Bills?



- Most accept commercial insurance
- All accept cash
- Some offer amenities
- Often can take people quicker

### **Publicly Funded Programs**

- Accept cash, commercial insurance, Medicaid, and some have indigent beds.
- Often have wait lists
- Can offer quality programs
- Some are culturally based
  - Hoy in Alcalde
  - New Moon Lodge

#### What are Evidence Based Practices? (EBPs)

- EBP involves integrating the best available evidence with clinical knowledge and expertise, while considering a person's unique needs and personal preferences.
- If used consistently, optimal patient outcomes are more likely to be <u>achieved</u>.
- Using EBP means abandoning outdated care delivery practices and choosing effective, scientifically validated methods to meet individual patient needs.



#### The Role of Family

- What can you do if you are concerned about a loved one's substance use?
- Can you help someone change who "isn't ready"?
- Do they have to "hit bottom"?





# The Problem

Most people with addictions do not access services

### The Answer

- Help families connect in *positive* ways that provide *boundaries*.
- Strengthen bonds and use them to guide behaviors.



### The Basics of CRAFT



- Elimination of positive reinforcement for drinking and/or using behavior
- Enhancement of positive reinforcement for nondrinking (sober) and nonusing behavior

#### Free Support to Help a Loved One



## Allies in Recovery

http://alliesinrecovery.net/

#### Online, Self Paced Assistance

In-person and Live Online Groups With New Mexican Families



## Family Empowerment Project



### CRAFT Sites Around the State

- Santa Fe
- Albuquerque
- Carlsbad
- Las Cruces
- Rio Rancho
- Roswell
- Peñasco
- Nambe Pueblo
- Santa Ana Pueblo
- Gallup



### Conclusions



- Deciding to get hope is the most important step, but is just one step.
- Have patience, remain persistent, advocate for the care that you or a loved needs
- Get a professional to help you
  - Care Coordinators
  - Peer Support Workers
  - Case Managers
  - Call 988
- It often starts with an assessment by a licensed professional

# The End!





# THANK YOU!



https://www.surveymonkey.com/r/J56YXLG